

MOST IMMEDIATE

No. M-11012/1/2023-DO(FC)-Part (4)
GOVERNMENT OF INDIA
Ministry of Information & Broadcasting
Kartavya Bhawan-2, New Delhi – 110001

ADVISORY

Dated: July 9 2026

The Ministry of Information & Broadcasting has taken note of the directions of the Hon'ble Delhi High Court in W.P.(C) No. 16833/2024 vide Order dated 19.02.2026 concerning accessibility of cinema exhibition for persons with disabilities.

2. In order to facilitate informed decision-making by persons with disabilities while booking movie tickets online, all online movie ticketing platforms/ticket aggregators are advised to develop and implement an independent mechanism on their respective mobile applications and websites to enable users to ascertain, prior to booking tickets, whether a particular film is available with accessibility features.

3. The mechanism may, inter alia, prominently display the following information:

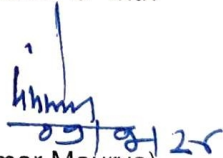
(i) the availability of accessibility features such as Audio Description (AD), Closed Captions (CC)/Same Language Captioning (SLC), Indian Sign Language (ISL), or any other accessibility feature; and

(ii) the name of the application or platform through which such accessibility features are made available to viewers, wherever these features are accessed through an external application or digital platform.

4. The above information should be displayed in a clear, accurate and easily identifiable manner on the booking interface so that persons with disabilities are able to make an informed choice prior to booking tickets.

5. Online ticketing platforms/ticket aggregators are advised to take appropriate steps for implementation of the above mechanism at the earliest i.e. within 7 days so as to enhance accessibility and promote ease of access for persons with disabilities.

6. This issues with the approval of the Competent Authority.


(Santosh Kumar Maurya)

Under Secretary to the Govt. of India

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To: All Major Ticketing Platforms.

Copy to: CEO, CBFC – for necessary action

(संतोष कुमार मौर्य)
(Santosh Kumar Maurya)
अवर सचिव / Under Secretary
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